

# REAL EXTERNAL EMPLOYER TRAINING

**ROLLINS EARN AND LEARN** 

# Agenda

- Welcome
- Overview of the REAL program
- Public Health competencies
- Onboarding your REAL students
- Hiring Process
- Hours tracking
- Refer your friends and colleagues to REAL!
- Q & A

# WHAT IS REAL?

# The Rollins Earn And Learn is a program that offers eligible full-time MPH and MSPH student's valuable opportunities to earn while they learn.

- The program provides funding for full-time master's level public health graduate students to support their academic interests with applied public health experiences.
- Partner organizations include federal, state, county and other government agencies, Emory University, Emory Healthcare, Emory- affiliated programs, for-profit and nonprofit organizations throughout Atlanta.
- Earnings are funded by both the Rollins School of Public Health and the approved partnering organizations.

# **Overview of REAL**

- Unique to Rollins School of Public Health
- Vital component of training the public health workforce
- Opportunity to mentor new professionals
- Students provide their skills and assets and deepen their public health competencies
- RSPH pays half their salary!!!!

# More than 10 years of Impact

In its first year, each REAL program awardee received \$4,000. students awarded organizations participating After a successful launch year, the program more than doubles the awards to first-year Rollins students. students awarded organizations awarded organizations

The first international student receives a **REAL** program award! 411 students awarded organizations

10 inaugural REAL program awardees launch their public health careers and secure fulltime employment at the CDC post-graduation!

students awarded

organizations

The proven competence of REAL program students as valuable employees allows for milestone growth of more than 50 partner organizations!

> 527 students awarded

> > awarded

organizations

582 <del>•</del> partner organizations

**1**6

615 🐟 | 110 📆

Annual award increases to \$5,000 per student to support the growing financial needs of the student body.

awarded

561 136

REAL's positive impact and

reputation continues to grow the program, and has attracted 150+ partner organizations!

527 students awarded

organizations



# **REAL Support Toolkit**

Find important information about key topics related to REAL and answers to **FAQs about REAL!** 

Access the REAL Support Toolkit here

EMORY | ROLLINS **REAL Frequently Asked Questions (FAQs) REAL SUPPORT TOOLKIT** AS A REAL STUDENT, HOW MANY JOBS CAN I HAVE? Rollins Earn and Learn (REAL) is a signature program funded by Rollins that offers full-time A student employee may hold a REAL job and non-REAL job simultaneously. MPH/MSPH students valuable opportunities to earn while they learn through applied public health However, students are allowed employment in only one job funded through the experiences in real- world settings. Students may earn up to \$6,000 per academic year at federal, REAL program at a given time. Students may not use the REAL Award for multiple state, and other government agencies, as well as Emory-affiliated programs, for-profit, and nonprofit organizations throughout Atlanta. Visit the REAL website to learn more about the program WHAT IS THE RATE OF PAY FOR REAL STUDENTS? Effective 6/1/2021, the rate of pay for all REAL positions are \$15.00/hour TOPIC RESOURCE ARE INTERNATIONAL STUDENTS EMORY EMPLOYEES? Yes. An international student with a REAL award is considered an Emory employe A REAL position includes aspects of the MPH/MSPH foundational of and does not need employee sponsorship. and operates on an academic timeline (see here for an example of a REAL job description). We highly recommend employers and students complete the Student Work Plan Document to assist both parties in reaching professional WHAT ARE THE DEADLINES TO SECURE A REAL JOB FOR EACH SEMESTER? development goals based on the foundational competencies. The soft deadlines are October 31 for Fall Semester, and March 3 for the Spring Semester, Students are strongly encouraged to search and apply for jobs well in Check out the REAL Program calendar for important dates, including holidays soft deadlines for securing a job each semester, dates employers can start Keep track of these dates and more on the REAL Program Calendar. dates for REAL posting jobs, etc. HOW DO STUDENTS GET PAID AND KEEP TRACK OF THEIR HOURS? Review the Frequently Asked Payroll Questions for paycheck questions. And take There are 5 main steps to get real with Rollins Earn and Learn (REAL). Potential Become a advantage of your SalesForce homepage to track your hours. partners can fill out the REAL Partner Interest Form. Our website is also a great REAL partner resource to learn more about REAL partnerships. For questions relating to Human Resources and timekeeping, please contact rsphhrhelp@emory.edu. Tax, W-2, and direct deposit questions can be directed to the Emory Payroll office. REAL uses Salesforce to engage students and employers in the hiring system with features, including MOU tracking, reporting abilities, award **REAL Student** WHAT ARE THE RECOMMENDED HOURS TO WORK IN A REAL POSITION? and timekeeping validation, etc. Links to the sign-in page are below: The recommended number of hours per week is 10 hours with the academic year Students + External Partners defined as September 1 through the first week of May. See the student orientation Internal Partners slides on Canvas for a more detailed breakdown. Human Resources is an important part of the REAL position hiring process. HOW ARE RELIGIOUS OBSERVANCES RECOGNIZED FOR REAL STUDENTS? Once your employer has started your onboarding process, you will receive an Consideration must be given to part-time student employees who wish to take email with detailed instructions on how to progress with your next steps. Utilize Emory HR Resources (Select major religious observances compiled by the Office of Spiritual and For questions relating to Human Resources and the KRONOS timekeeping system, please contact rsphhrhelp@emory.edu. Tax, W-2, and direct deposit questions can be directed to Emory Payroll office. This can be taken as unpaid leave and should not be denied to employees unless it creates undue hardship within a department. Managers are also asked to be mindful of key religious observances when scheduling events, meetings, etc. It is important for student employees and employers to review their rights and responsibilities in the REAL Program Guidebook, We also provide informatio WHAT RESOURCES ARE THERE FOR BIAS REPORTING? on topics including terminations, grievances, changing REAL jobs, and more, Students may contact Bias Support Services at Emory University to submit a report and/or obtain resources for advocacy and support

Office of Career Development

**REAL Support Toolkit and Student Reference to Hiring** are available on the **REAL** website

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### REAL 2023-2024 PROGRAM CALENDAR

#### Fall 2023

**August 1 - October 5:** Employers may begin positions and student may begin applying

September 1: First day to work

**September 4:** Labor Day (students are not allowed to work)

October 2: Earliest date a student may begin working at the CDC (if

approved)

October 9: Indigenous Peoples; Day (CDC closed - students are not

allowed to work)

October 9 -10: Fall break

October 31: Soft deadline for students to secure a position if starting in fall

semester

November 1: Employers may begin posting job positions for spring semester

November 11: Veteran's Day (CDC closed - students are not allowed to work)

**November 23-24:** Thanksgiving break (students are not allowed to work)

#### Winter Break 2023

**December 24:** Christmas Eve (students are not allowed to work)

**December 25:** Christmas Day (students are not allowed to work)

**December 31:** New Year's Eve (students are not allowed to work)

#### Spring 2024

**January 2:** New Year's Day celebrated, Emory Holiday (students are not allowed to work)

**January 15:** Martin Luther King Jr. Day (students are not allowed to work)

February 19: Presidents' Day (CDC closed - students are not allowed to work)

**March 9:** Soft deadline for REAL students to secure a position if starting in spring semester

spring semester

March 11 - 15: Spring Break

May 4: Last day students may work during spring semester

<sup>\*</sup> The last day to work is Friday, December 22, 2023 students may resume working Wednesday, January 3, 2024

# PUBLIC HEALTH COMPETENCIES

# **Example Skill Sets of REAL Students:**

- Needs assessment,
- Program evaluation,
- Quality improvement,
- Asset mapping,
- Proposal writing,
- Research,
- Literature reviews,
- Identify facilitators and barriers,

- Cultural competency,
- Strategic planning,
- Data collection and analysis,
- Communications and marketing,
- Training design and implementation

# **Competencies**

- REAL students are not your traditional "interns"
- They are skilled and degree-seeking
- Use the student work-plan and job description template to craft competency-based job descriptions
  - Work plan template
  - Job description template
  - Click <u>here</u> for a list of Foundational Competencies

#### Rollins Earn and Learn (REAL) Program

#### Student Work Plan Document (Optional)

The purpose of the work plan is to outline the public health competencies, assigned tasks, and deliverables associated with this opportunity as agreed upon by the student and the worksite supervisor. Upon completion of the work plan, the student, worksite supervisor, and Emory REAL each retain a copy of this document. If there are changes to the primary competencies or the worksite supervisor listed in this document, please notify the REAL Program Manager, at <a href="mailto:real@emory.edu">real@emory.edu</a> or 404-712-0687 so that this form can be updated in the student's file.

I. Student Information		
Name: Stud	Student ID:	
RSPH Degree (circle): MPH MSPH	RSPH Dept./Program:	
Email:	Cell Phone:	
Address:	City, State, Zip:	
Emergency Contact Name:		
Relationship:	Phone:	

# **RSPH Academic Departments**

- Behavioral Sciences and Health Education
- Biostatistics and Bioinformatics
- Environmental Health
- Epidemiology
- Global Health
- Health Policy and Management

# **RSPH Certificate Programs**

- Genetic and Molecular Epidemiology
- Humanitarian Emergencies
- Human Rights
- Injury and Violence Prevention
- Maternal and Child Health

- Mental Health
- Religion and Health
- Socio-Contextual
   Determinants of Health
- Water, Sanitation and Hygiene

# ONBOARDING YOUR REAL STUDENTS

# LOGISTICS

- Location details
- Prohibited work times
- Work commute
- Required trainings before start date

# SCHEDULE

- Discuss the ebb and flow of the academic year with your student:
  - Religious observances
  - University breaks/Overtime
  - Crunch time for your organization
  - Tardy and absences
  - How flexible can you be?

# **EXPECTATIONS**

- Initial meeting with student
- Preferred pronouns
- Onboarding to office culture, policies, procedures
- Safety plans

- Student work plan document
- Feedback frequency
- Performance evaluation
- Communication culture

# EMPLOYERS' HIRING PROCESS

# **EMPLOYER HIRE PAPERWORK**

- 1. Memorandum of Understanding (MOU)
  - External Employers Only
- 2. RSPH Career Connection (12Twenty Posting)
- 3. RSPH Student Hire electronic forms submission
  - REAL Hire Form
  - Health and Safety Questionnaire
- 4. REAL Student Work Plan Document



#### **REAL Award Summary**

Financial Aid Year 2022

#### [Student Name]

EMPL ID: [OPUS ID]

You have been awarded Rollins Earn and Learn (REAL) for both Fall 2022 and Spring 2023, totaling [\$ amount] for the year.

This letter serves as your formal verification of your REAL award. When applying for jobs in 12Twenty, please save this email as a PDF and upload as proof you have received REAL for the 2021-2022 academic year.

Detailed information about the REAL award can be found on the REAL canvas page. If you have any questions, please contact the REAL office at <a href="mailto:real@emory.edu">real@emory.edu</a>.

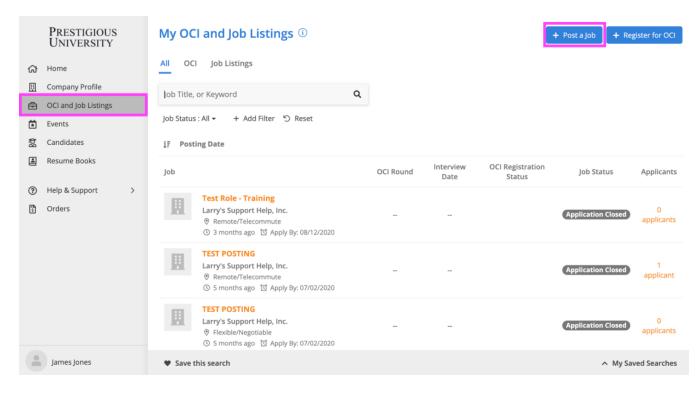
\*Please note REAL award and award amount are verified as of today as posted in your OPUS account. Continue to check your OPUS account for any changes to your REAL award.



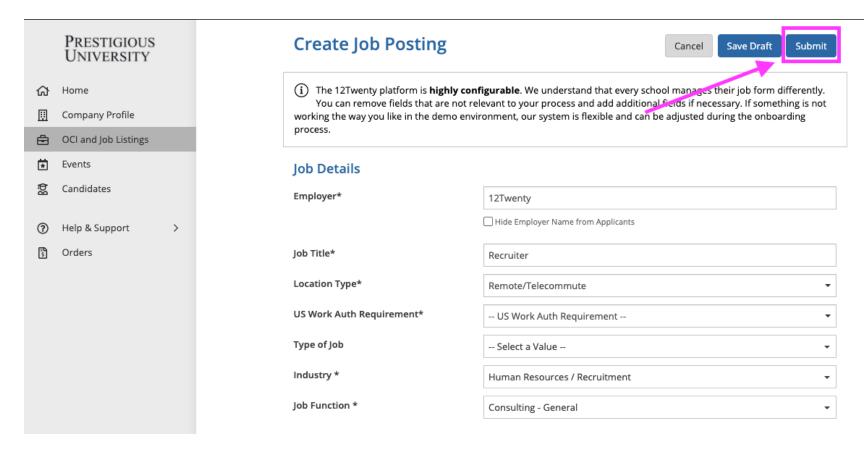
# USING 12TWENTY

 Sign into 12Twenty and from the homepage, click either on "Post a Job" or OCI and Job Listings to the left

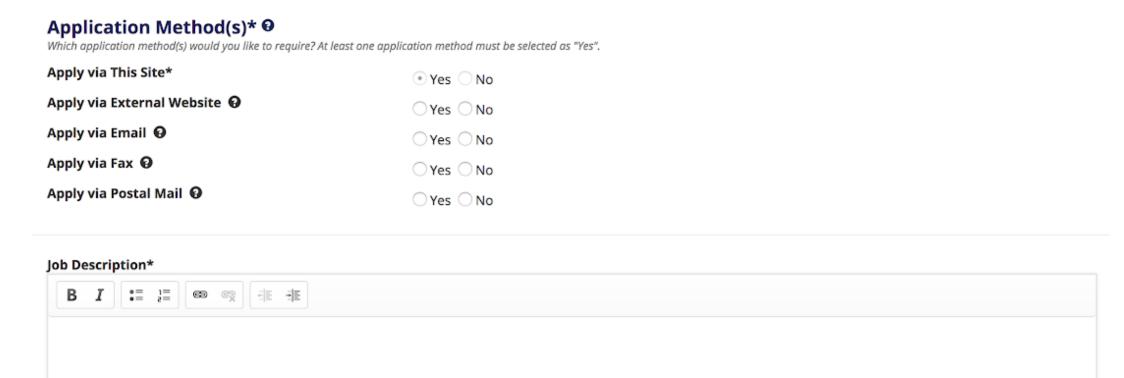




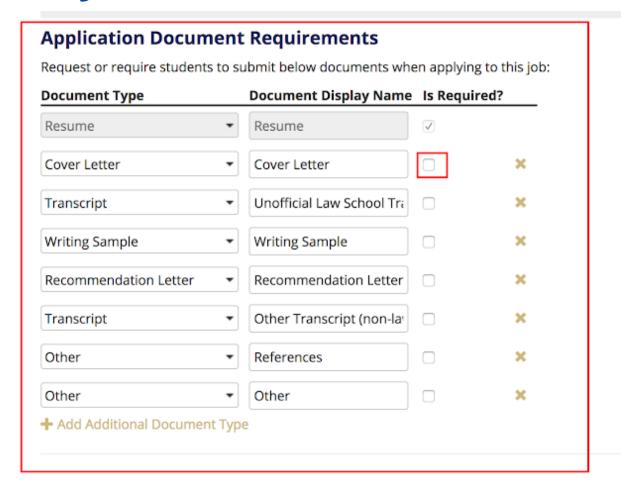
 Complete the form with all the required information about your job opening



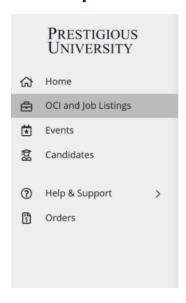
- For the "Application Method," set Yes to Apply via This Site.
- Define your "Job Description"

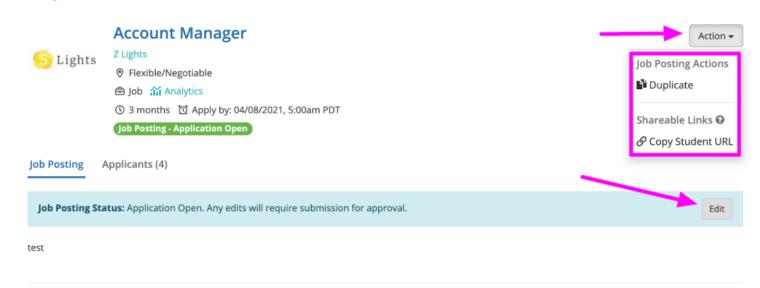


 Define your "Application Document Requirements."



- Once you "Submit" the job posting, it will be sent to our administrative team for review and approval.
- Once your posting is approved, you will be notified via email and the job will be promoted to qualified candidates.





### Hiring F-1 visa/eligible to work international students

- There are approximately 85 eligible-to-work International Students in the program.
- REAL works with Emory's HR and ISSS to verify work eligibility.
- REAL reminds awardees of any additional paperwork.
- No longer necessary to have CPT authorization for REAL placement

# REGISTRATION

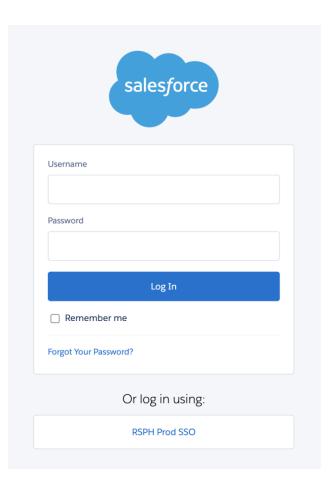
# **REGISTRATION – RSPH ONLY**

Please email <a href="mailto:help@sph.emory.edu">help@sph.emory.edu</a> to hire a REAL student, starting in the Fall

http://rsph.my.salesforce.com

In your email, please specify:

- Subject: RSPH Hiring Access
- Body: I would like to request RSPH Hiring access so that \_\_\_\_\_(Please explain the purpose for access.)\_\_\_\_\_



# **REGISTRATION – External to RSPH**

Please fill out this form to receive access to Salesforce

https://rsphemory.tfaforms.net/33

Feel free to scan the QR code below to access the form





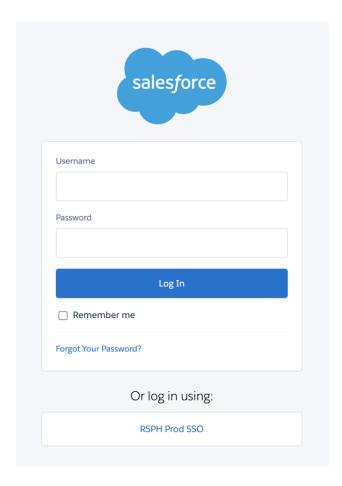
☐ Save my progress and resume later | Resume a previously saved form

Personal Information —			
Salutation	Please select	,	
First Name*			
Middle Name			
Last Name *			
Preferred Name			

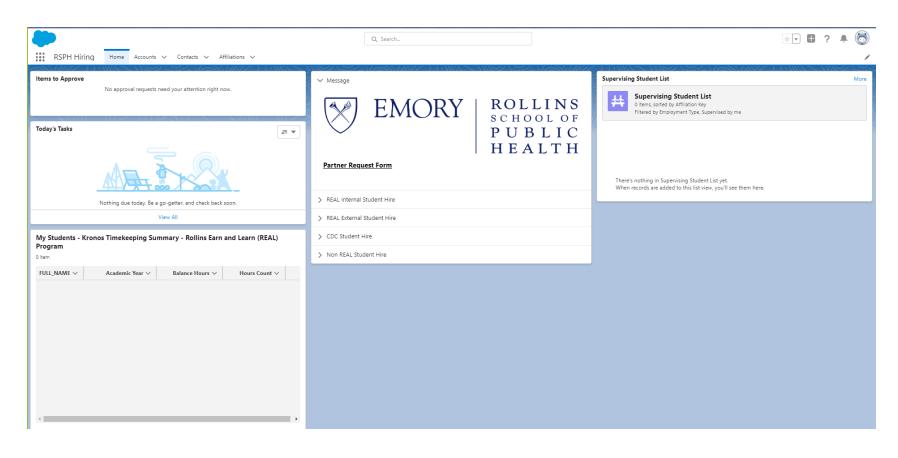
# INITIATING A HIRE

# **LOGGING IN**

If you have an emory.edu email address, log into: <a href="http://rsph.my.salesforce.com">http://rsph.my.salesforce.com</a>



# **HOMEPAGE**



- View timekeeping
- Refer future partners
- Keep track of what items need approval

# STEP 1 – CLICK REAL INTERNAL STUDENT HIRE

REAL Internal Student Hire

This form should be completed for students that have received a REAL award and are working on Emory's campus or an Emory Affiliated site.

* Student		* Hiring Department	
Search Contacts	Q	Search Accounts	Q
* Supervisor			
Search Contacts	Q		
* Kronos Remote Access		*Start Date	
Yes     No			苗
*Semester(s) Student Will Work Spring		* Average Hours Per Week	
Fall Fall/Spring			
Speedtype 1		*% Allocation for Speedtype 1	
X000000000X		50	
*Speedtype 2		% Allocation for Speedtype 2 🕚	
		0	
Speedtype 3		% Allocation for Speedtype 3 🕦	
		0	
Speedtype 4		% Allocation for Speedtype 4 🕕	
		0	

NOTE: Students and supervisors must wait to receive a confirmation email from RSPH Human Resources with the KRONOS timekeeping system ID number. Upon receiving this e-mail, students are permitted to begin working on the date indicated in the message. Students may not begin working until that date as this is a State and Federal compliance issue.

NOTE - REAL program - <u>Internal partners</u>: The hiring department will be charged for 50% of the student's gross pay after each biweekly payroll run. RSPH will sponsor the student's salary at the rate of 50% until the student has earned a total of \$6,000 for the period September 1 through May 8 (hours worked x gross pay). If the student continues to work beyond the \$6,000 total, the student must be hired into another job record with a new KRONOS ID and placed 100% on the hiring department payroll, and the hiring department will then assume 100% of the student's salary. <u>External partners</u>: Partner organizations will be invoiced two times per year for 50% of the student's hours worked, up to \$6,000 for the period September 1, through May 8, (hours worked x gross pay). If the student continues to work beyond the \$6,000 total, the organization will be invoiced at 100% for any excess hours. <u>All partners</u> - **Overtime pay and holiday pay** will be charged 100% to the hiring department or organization. Retroactive pay must be requested by RSPH Human Resources.

Ne

# STEP 2 – ADD EMPLOYMENT INFORMATION

#### REAL Internal Student Hire

This form should be completed for students that have received a REAL award and are working on Emory's campus or an Emory Affiliated site.

Student Data:
Net ID:
Hiring Supervisor:
Net ID:

Hiring School / Department: SPH: Academic Admin

Average Hours Per Week: 10

Semester(s) Student Will Work: Fall/Spring

Job Code: 9911 Pay Rates: 15

All REAL positions are paid at \$15.00/hour and REAL student employees generally work 10 hours/week not to exceed 20 (except during school breaks). A half hour unpaid meal break is deducted once a student works 6.5 consecutive hours.

Kronos: Yes

Start Date: June 25, 2022 Termination Date: May 7, 2022

Lunch Hour: 0102

Speedtype 1: Speedtype 2:

Speedtype 3: Speedtype 4: % Allocation Speedtype 1: 50 %Allocation Speedtype 2: 50

% Allocation Speedtype 3: 0 % Allocation Speedtype 4: 0

#### % Total Allocation: 100.00

NOTE: Students and supervisors must wait to receive a confirmation email from RSPH Human Resources with the KRONOS timekeeping system ID number.

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Previous

# STEP 3 – HEALTH AND SAFETY COMPLIANCE QUESTIONS

REAL IIILEINAI SIGGEIL FIIIE	
REAL Internal Student Employment Form	
Health and Safety Compliance questions	
*Does this position involve supervising other employees?  NO Yes	Does this position involve radioactive materials and/or radiation devices?     No     Yes
*Will this person work for Emory Healthcare, the Schools of Medicine, Public Health, Nursing, Yerkes, or the Psychological, Counselling or Student Health Centers AND do research that involves studying people or using information that identifies them?  No Yes	* Does this position involve working with nonhuman primate (nhp), nhp tissue, body fluids, or equipment contaminated by nph?  • No  Yes
* Does this position involve animal contact - Division of Animal Resources (DAR) or laboratory work with animals?  NO Yes	* Does this position involve work with animals deliberately given infectious agent and/or work above biosafety level 1?  No  Yes
*Does this position work in a laboratory?  No Yes	Does this position involve working with patient information?     No     Yes
*Does this position involve working with patient information?  No Yes	• Does this position work in a laboratory?  • No  Yes
* Does this position involve clinical patient contact?  No Yes	* Does this position involve shipping infectious agents or biological materials?  No  Yes
*Will this employee be performing work where respiratory protection will be required?  No Yes	Does this position involve potential exposure to hazardous chemicals but work outside the laboratory?     No     No     Yes
*Will this employee be performing work where respiratory protection will be required?  No Yes	* Does this position involve potential exposure to hazardous chemicals but work outside the laboratory?  No Yes
*Will this employee need unescorted access to an irradiator?  No Yes	
NOTE: Students and supervisors must wait to receive a confirmat	ion amail from PSPH Human Parources with the VPONOS

NOTE: Students and supervisors must wait to receive a confirmation email from RSPH Human Resources with the KRONOS timekeeping system ID number. Upon receiving this e-mail, students are permitted to begin working on the date indicated in the message. Students may not begin working until that date as this is a State and Federal compliance issue.

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#### STEP 4 – MUST SELECT FINISH

REAL Internal Student Hire

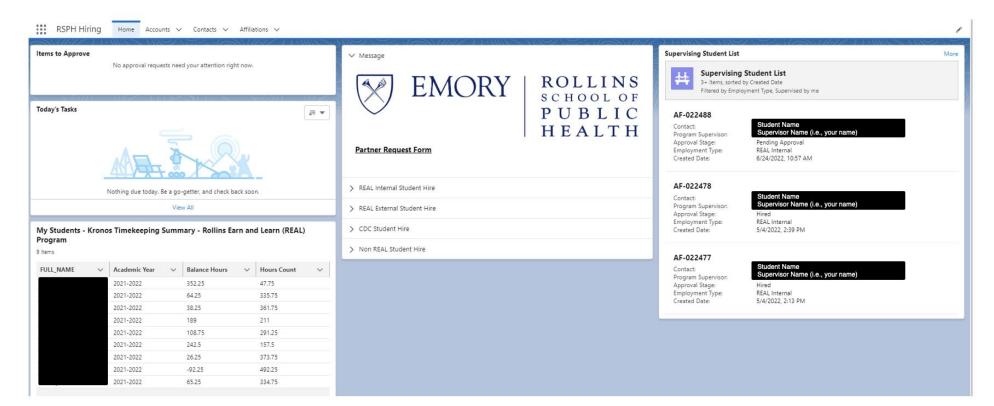
Thank you! Please select "FINISH" to submit your student hire for approval.

NOTE: Students and supervisors must wait to receive a confirmation email from RSPH Human Resources with the KRONOS timekeeping system ID number. Upon receiving this e-mail, students are permitted to begin working on the date indicated in the message. Students may not begin working until that date as this is a State and Federal compliance issue.

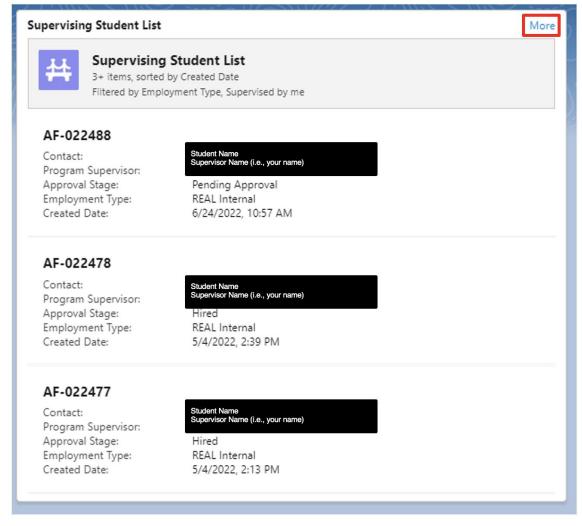
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Finish

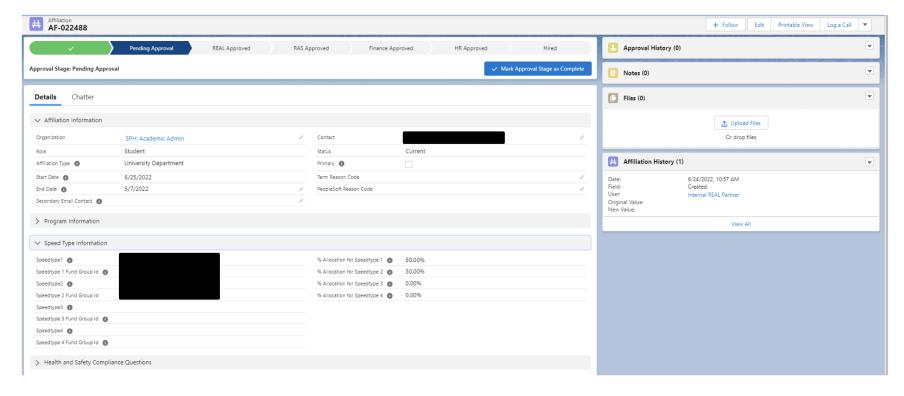
## DASHBOARD EXPERIENCE AFTER HIRING SUTDENTS



# OBTAIN MORE DETAILS ABOUT HIRED STUDENTS



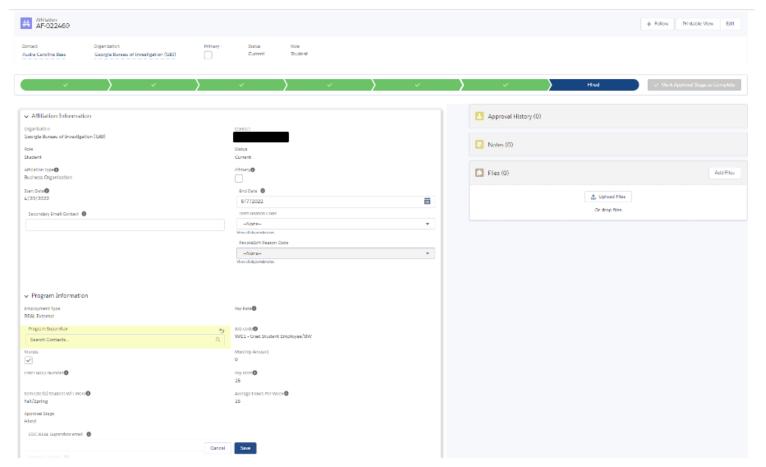
## VIEW PROGRESS OF ONE STUDENT'S HIRING PROCESS



Click on the affiliation key on one student to view their progress with the hiring process

# CHANGE SUPERVISOR

#### **Change Supervisor**



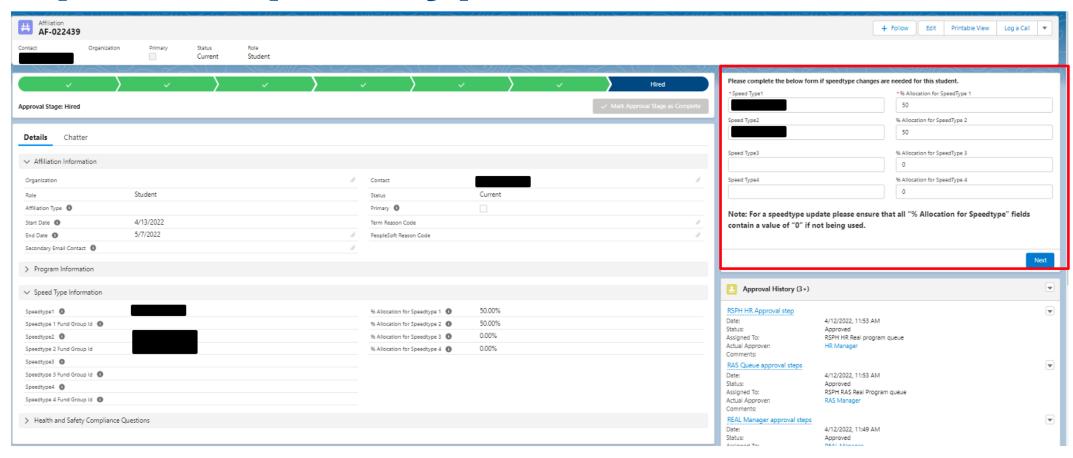
#### Go to the highlighted box and find new supervisor

 Student must be in the hired status to have the supervisor's name changed

Add a new supervisor into the system by completing the REAL Partner Interest Form

https://rsphemory.tfaforms.net/33

#### **Update Speedtype**

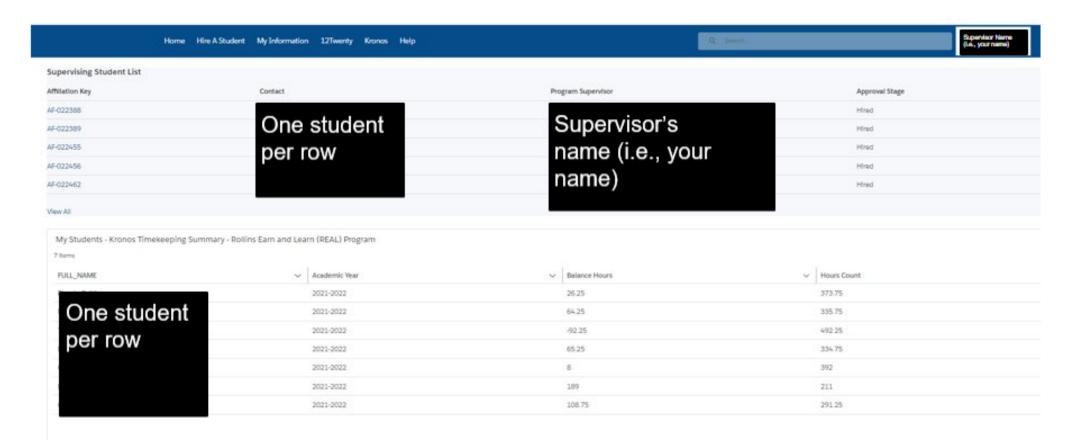


# TRACKING HOURS

#### **TRACKING HOURS**

- Students can work up to 400 hours/year
- After student has reached 400 hours, the employer will be billed at 100% of the time worked, including overtime and any University holiday.
- Ways to keep track of hours worked:
  - Meet with students on bi-weekly basis
  - Salesforce Dashboard
  - Emory Timecard Adjustment System (ETAS)
    - Employers view timecards biweekly and approve time worked

#### SALESFORCE HOMEPAGE



#### **ETAS**

- The Emory Timecard Adjustment System (ETAS) is an online application used by biweekly employees to submit timecard adjustments and request time off.
- ETAS for REAL students is monitored by Rollins School of Public Health HR
  - rsphhr@emory.edu

#### TIMECARD APPROVAL PROCESS

Emory requires supervisors to review and approve all employee timecards after each pay period using the Timecard Adjustment System.

The Timecard Adjustment System will prompt biweekly employees and their managers to certify the following:

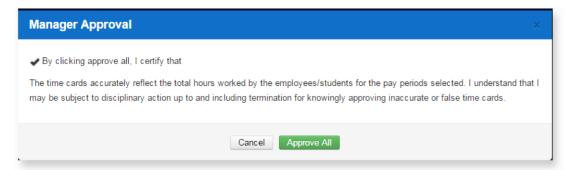
- Biweekly employees will be prompted to certify the accuracy of their clock times, adjustments, and lunch periods
- Managers will be prompted to certify that they have reviewed their biweekly employees' timecards for accuracy

#### **APPROVE TIMECARDS**

- 1. Click **Approvals > Approve Timecards**. Timecards that require approval will be displayed for each employee by pay period.
- 2. Review the timecard totals for accuracy.
  - a. To view or edit an employee's timecard, click the View/Edit button.
  - b. Once a timecard has been approved, a blue Details banner will appear. Hover over the Details banner to view the approval details.



- 3. Turn on the check box next to the timecard(s) that you are ready to approve. To select all timecards shown on the page, click the Select All button.
- 4. Click **Approve Selected**. The approval certification statement will appear.



#### **APPROVE TIMECARDS**

- 5. Read the Timecard Approval Statement.
- 6. Click Approve All. The timecard details will be removed from the Timecard Approval list.
  - a. After you approve a timecard, the employee will receive an email notice regarding the timecard approval.
  - b. You cannot make any adjustments to a timecard unless you remove your approval (see Remove Timecard Approval instructions).
  - c. Only the departmental timekeeper may adjust employee timecards after a supervisor approval. If this occurs, you will receive an email notice regarding the change(s) and will be prompted to review and re-approve the timecard(s).

## INVOICING EMPLOYEE PARTNERS

#### **INVOICING INTERNAL PARTNERS**

- Invoiced by finance every two weeks to the speedtype /smartkey provided at the time of hire
- Must email REAL with changes to speedtypes to change accounting information
- Responsible for overtime/holiday pay

# OFFICE OF CAREER DEVELOPMENT

How The Office of Career
Development prepares our students











#### REFERRALS

We are always recruiting employer partners!

 Please refer your public health friends and colleagues to REAL!

### THANK YOU

Please look for an email with this presentation and an evaluation survey to complete

### Q & A

If you have any questions, feel free to email real@emory.edu